



Medical Assurance Society KiwiSaver Plan Annual Report

For the year ended
31 March 2020

Signatory of:



CERTIFIED BY RIAA

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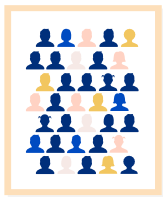
At a glance

For the year ended 31 March 2020

Funds Under Management



\$769,028,366 UP 6.2%
from last year



Number of current members

15,117 DOWN 0.6%
from last year



Average member balance

\$50,871 vs. \$20,195
for the industry average



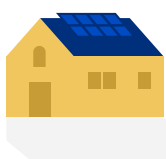
Contributions



\$101,147,448 UP 7.3%
from last year



Helped



266 people purchase their
first home
UP from 208 last year



Highlights

Advice when you need it most

The plunge in world share markets during February and March 2020 caused widespread concern amongst investors. Members of the Plan were able to get free personal financial advice to help them navigate this challenging period.

We increased our commitment to responsible investing

Within the responsible investing mandate for international equities, we're choosing to only buy shares in companies that are leaders in their industries with their environmental, social and governance (ESG) practices.

For further information visit mas.co.nz/investment/responsible-investments

Helping you plan for retirement

A projected retirement balance and weekly income in retirement is now included in the annual statement of Members aged 18-65 who were in the Plan the full year.

More frequent information on your funds

Fund unit prices and returns are available on our website weekly (previously monthly) and you can now see unit prices over the previous year.

Providing personal service

We sent over 3,000 emails/letters to Plan members advising them of how much they each needed to contribute to maximise the potential government contribution.

Details of Plan

Name of the Plan

Medical Assurance Society KiwiSaver Plan (“Plan”).

Type of scheme

The Plan is a restricted KiwiSaver scheme.

Manager

The Trustees are the manager of the Plan.

The Trustees are:

- H E Aish
- D R Dinsdale
- B C Sutton
- B G O’Donovan (Licensed Independent Trustee)

Product Disclosure Statement

The latest Medical Assurance Society KiwiSaver Plan product disclosure statement is dated 16 December 2019 and is open for applications.

Fund Updates

A Fund Update for each of the Funds in the Plan as at 31 March 2020 can be found at mas.co.nz/resources/investment-resources/kiwisaver-investment-reports/ and on the offer register at business.govt.nz/disclose.

Financial Statements and Auditor’s report

The latest financial statements for the Plan are for the year ended 31 March 2020. They have been prepared by the Trustees in accordance with generally accepted accounting practice in New Zealand and the Financial Markets Conduct Act 2013 (FMCA). The latest financial statements, and the auditor’s report on those financial statements, dated 26 June 2020, were lodged with the Registrar on 10 July 2020. They can be found on the offer register at business.govt.nz/disclose

Information on contributions and Plan participants

The following table sets out the numerical changes in membership for the KiwiSaver Plan during the year ended 31 March 2020.

	1 April 2019	31 March 2020
Members	15,207	15,117
Number of contributing members	10,936	10,845
Number of non-contributing members	4,271	4,080
Number of members who became Plan participants over the year		528
Transfers from other plans		247
New members		281
Number of members who ceased to be Plan participants over the year		618
Retirement		108
Death		9
Transfer to other plans		477
Other reasons		24
	1 April 2019	31 March 2020
Plan members' accumulations	\$724,112,764	\$769,028,366
Plan member numbers	15,207	15,117

Information on contributions and Plan participants

The following contributions were received in respect of members of the Plan over the year:

Contribution Source	Amount (\$)	Number of Members
Member	58,976,988	11,448
Employer	24,335,330	9,767
Crown	5,487,646	11,326
Voluntary contributions	5,015,072	3,008
Transfers from KiwiSaver plans	5,808,069	247
Transfers from Superannuation plans	3,466	1
Transfers from Australian Superannuation plans	1,435,345	42

Changes relating to the Plan

Changes to the governing document

There have been no material changes to the Plan's Trust Deed, our governing document, during the year.

The Plan Trust Deed is available on the Disclose Register at business.govt.nz/disclose

Changes to the terms of offer of the Plan

On 16 December 2019 an updated Product Disclosure Statement (PDS) and Other Material Information documents were issued to include the following information:

From 1 April 2019

- Members can choose to contribute from two additional rates - 6% or 10% of gross salary or wages.
- Contribution holidays were renamed 'savings suspensions' and the maximum term was reduced from five years to one year.
- Member tax credits were renamed 'Government Contributions'.

From 1 July 2019

- Individuals aged 65 and over may join KiwiSaver. They will not qualify for Government Contributions or compulsory employer contributions.
- If you are over 60 when you first join, your KiwiSaver Retirement Age is the date you qualify for New Zealand superannuation (currently 65).
- If you were aged 60 or older and joined KiwiSaver prior to 1 July 2019, the Retirement Age is five years after the date that you first become a member. From 1 April 2020 you may choose to opt out of this lock-in and withdraw from age 65. If you do so you will no longer qualify for Government Contributions or compulsory employer contributions.

From 26 August 2019

- Membership applications may be made on behalf of under 16 year olds unilaterally by a person who is a legal guardian of the child under the Oranga Tamariki Act 1989.

From 1 April 2020, members can apply to make an early withdrawal (before the age of 65) if they have a life-shortening congenital illness. Members who make a withdrawal will no longer qualify for Government Contributions or compulsory employer contributions.

The PDS is available at mas.co.nz/investment/kiwisaver

The Other Material Information documents are on the Disclose Register at business.govt.nz/disclose

Changes to the Plan's Statement of Investment Policy and Objectives (SIPO)

There have been no material changes to the Plan's SIPO during the year.

The Plan SIPO is available at mas.co.nz/resources/investment-resources/kiwisaver-investment-reports/

Changes to the nature or scale of related party transactions

There was no change to the nature or scale of related party transactions during the year.

No related party transactions were entered into during the accounting period that were not on arms-length terms.

Other information for particular types of managed funds

Withdrawals

The following number of members of the Plan made a withdrawal permitted under the FMCA and the Trust Deed during the period 1 April 2019 to 31 March 2020:

Withdrawal type	Number of members
First home withdrawal	266
Financial hardship	11
Serious illness	6
Invalid enrolments	2
Permanent emigration	9
Withdrawal on death	9
Retirement withdrawal	258
Withdrawals under other enactments	2

Investment Performance

Fund	Unit prices at 31 March 2019	Unit prices at 31 March 2020	Unit price Return*
Cash	1.1952	1.2164	1.77%
Conservative	1.3722	1.3853	0.95%
Moderate	1.4656	1.4725	0.47%
Balanced	1.5735	1.5717	-0.11%
Growth	1.6738	1.6533	-1.22%
Aggressive	1.7593	1.7279	-1.78%
Global Equities	1.8157	1.7698	-2.53%

* Returns are before tax and after fees. Returns indicated may bear no relation to future performance. The value of investments will fluctuate as the values of underlying assets rise or fall. Returns and unit prices are available at mas.co.nz/resources/investment-resources/kiwisaver-investment-reports

Trustees' statement

- All benefits required to be paid from the Plan in accordance with the terms of the Trust Deed and the KiwiSaver scheme rules have been paid.
- The market value of Plan assets at the close of the financial year equalled the total value of benefits that would have been payable had all members of the Plan ceased to be members at that date, and had provision been made for the continued payment of all benefits being paid to members and other beneficiaries as at the close of the balance date.

Changes to persons involved in the Plan

Alastair Hercus resigned as a trustee of the Plan, effective 29 February 2020.

There were no other changes to any of the parties involved in the Plan in the period covered by the annual report.

How to find further information

Further information about the Plan is publicly available free of charge on the Disclose “Offer” and “Scheme” registers:

Offer register

- Product Disclosure Statement and related other material information
- Fund updates
- Fund policies

See business.govt.nz/disclose (search the offer register)

Scheme register

- Statement of Investment Policy and Objectives (SIPO)
- Trust Deed
- Financial statements
- Annual reports

See business.govt.nz/disclose (search the scheme register)

On request from the Trustees

You can also obtain a copy of the information on the Disclose scheme register or offer register, free of charge, by contacting us as indicated overleaf.

Contact details and complaints

Manager

The Trustees
Medical Assurance Society KiwiSaver Plan
19–21 Broderick Road
Johnsonville
Wellington 6037

Phone: 0800 800 627
Email: info@mas.co.nz

Securities Registrar

Link Market Services Limited
Level 11
Deloitte Centre
80 Queen Street
Auckland 1010

Phone: 0800 627 738
Email: masinvest@linkmarketservices.com

If you have a complaint

Complaints may be made to the Trustees (as Manager) at the same address shown on the left.

If you have followed the Trustees' internal complaints procedure and you are dissatisfied with the outcome, you can get free independent assistance from the Dispute Resolution Scheme to which the Trustees belong:

Insurance & Financial Services Ombudsman Scheme

Level 2, Solnet House
70 The Terrace
Wellington 6143

PO Box 10-845 Wellington
Phone: 0800 888 202

You won't be charged a fee for any investigation into or resolution of a complaint.

Helping you be well informed

The MAS investor portal allows you to check your balance, transaction history and portfolio settings. To access the portal, go to masinvest.co.nz

For questions relating to the investor portal, please call our administrator, Link Market Services, on **0800 627 738** or email masinvest@linkmarketservices.com

Further information on the Plan can be found at mas.co.nz/investment/kiwisaver

The RIAA Certification Symbol signifies that a product or service offers an investment style that takes into account certain environmental, social, governance or ethical considerations. The Symbol also signifies that the Medical Assurance Society KiwiSaver Plan adheres to the strict operational and disclosure practices required under the Responsible Investment Certification Program for the category of Superfund Option. The Certification Symbol is a Registered Trade Mark of the Responsible Investment Association Australasia (RIAA). Detailed information about RIAA, the Symbol and the Medical Assurance Society KiwiSaver Plan's methodology and performance can be found at www.responsiblereturns.com.au, together with details about other responsible investment products certified by RIAA.

The Responsible Investment Certification Program does not constitute financial product advice. Neither the Certification Symbol nor RIAA recommends to any person that any financial product is a suitable investment or that returns are guaranteed. Appropriate professional advice should be sought prior to making an investment decision. RIAA does not hold an Australian Financial Services Licence.



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